

Ask the Experts: Everything You've Wanted to Know About Family PACT, but Haven't Had the Opportunity to Ask

What has changed in the program manual (PPBI) with the May 2002
"Updated Information" mailing?
What are my responsibilities as a provider?
Do all clients need Emergency Contraception?
Clients only ask for condoms, so why do I have to provide injectables?
If a client wants Lunelle, does a pelvic exam have to be done first?
Do all clients need education and counseling?
Our lab offers a special STI panel of tests; can we just use it for all patients?



Family PACT physicians, clinicians, managers and clinic staff are encouraged to participate in this interactive audio teleconference to clarify the "what" and "how" to provide comprehensive family planning services consistent with the Family PACT Standards.

Following a presentation of the exciting changes to the Family PACT Program, participants will have the opportunity to ask questions of a panel of experts on all aspects of the Family PACT program. Specific billing and reimbursement issues will not be covered.

Our panel of experts includes:

- Gail Bolan, MD, Chief, California STD Control Branch
- · Andria Hancock-Crear, MPH, California Family Health Council
- Michael Policar, MD, MPH, NorthBay Healthcare Systems
- Jan Treat, PHN, MN, Chief, Clinical Services Section -Office of Family Planning

Course Objectives - At the conclusion of this program, participants will:

- Incorporate changes and additions to the Family PACT Program as reflected in the May 2002 "Updated Information" mailing
- Better understand Family PACT Standards and available scope of benefits
- Have all Family PACT questions answered



AUDIO TELECONFERENCE REGISTRATION FORM

Ask the Experts: Everything You've Wanted to Know About Family PACT, but Haven't Had the Opportunity to Ask

Friday, November 1, 2002 12:30pm – 2:30pm

PLEASE RETURN THIS FORM BY October 18, 2002

Organization Name	Provider Number	
Street Address (No P.O. Boxes, please)	City	State Zip
Site Coordinator/Title	Office Phone	Email
Names and Titles of Expected Participants (p	lease attach sheet for additional participar	nts):
Name	Title	
Please return questions for Expert Panel: (p	olease attach additional sheets, as neede	:d)

Please send your completed form to:

Center for Health Training 614 Grand Avenue, Suite 400 Oakland, CA 94610 or FAX to (510) 625-9307 for questions call (510) 835-3700



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OFFICE OF FAMILY PLANNING CALIFORNIA DEPARTMENT OF HEALTH SERVICES

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